SHIPPING INFORMATION

Delivery and services are according to the following conditions for shipping and our terms of trade (AGB), which can be read here online www.toplicht.de.

PRICING

All our prices are in EURO (€) inclusive 19% (7% for books) German VAT (Value Added Tax: “Mehrwertsteuer”), but exclusive costs for postage or carriage.

In general, the German VAT will be charged for all EEC orders. EEC customers registered for VAT, please state your valid VAT identification number: VAT Reg.No., P.IVA, MomsNr., N.I.F., No.TVA, SE-Nr., ALV-NRO, OB-Nummer. Those registered customers or customers from outside EEC can receive goods without VAT being charged. Please divide the stated (catalogue) prices by 1.19 as this is the VAT free export price!

While great care has been taken in compiling this shop, we must stress however, that errors or omissions are unavoidable. Product descriptions in this webshop are based on information supplied by our manufacturers and distributors.

SHIPPING

With our transport partners, we ship to all countries. We are experienced in dealing with orders from all over the world. Generally speaking, if you can send an order to us, we can easily send the shipment to you. Parcels of more than 30kg or individual items which are too bulky for regular delivery by postal service as well as large total orders will be sent by road carrier or sea or air freight. Arrangements and quotation will be made individually.

SHIPMENTS worldwide

For all parcels of less than 30 kg and less than 1,10 m length, we charge a general rate (in Euro, exclusive of VAT) – Please check the table below for shipping costs. These transport costs are exclusive German VAT, import duties and possible custom’s clearance charges. Heavy or longer shipments and express deliveries will be charged individually by quotation.

<table>
<thead>
<tr>
<th>Weight</th>
<th>Belgium, Denmark, Luxembourg, The Netherlands, Austria</th>
<th>France, Monaco, Poland, Sweden, Czech Republic</th>
<th>Great Britain, Ireland, Italy, Portugal, Switzerland, Slovakia, Slovenia, Spain</th>
<th>Estonia, Finland, Canary Islands, Croatia, Latvia, Lithuania, Malta, Norway, Hungary</th>
<th>Other European countries (incl. the Unkraine and the Republic of Belarus)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 5 kg</td>
<td>10,00 € *</td>
<td>15,00 € *</td>
<td>18,00 € *</td>
<td>20,00 € *</td>
<td>28,00 € *</td>
</tr>
<tr>
<td>5 - 10 kg</td>
<td>13,00 € *</td>
<td>18,00 € *</td>
<td>21,00 € *</td>
<td>23,00 € *</td>
<td>31,00 € *</td>
</tr>
<tr>
<td>10 - 15 kg</td>
<td>16,00 € *</td>
<td>20,00 € *</td>
<td>24,00 € *</td>
<td>26,00 € *</td>
<td>35,00 € *</td>
</tr>
<tr>
<td>15 - 20 kg</td>
<td>19,00 € *</td>
<td>21,00 € *</td>
<td>27,00 € *</td>
<td>29,00 € *</td>
<td>38,00 € *</td>
</tr>
<tr>
<td>20 - 30 kg</td>
<td>25,00 € *</td>
<td>24,00 € *</td>
<td>33,00 € *</td>
<td>35,00 € *</td>
<td>45,00 € *</td>
</tr>
</tbody>
</table>

**PAYMENT OF EXPORT CUSTOMERS**

On request we send a quotation or ProForma invoice by fax or e-mail for your notice. For international orders, you can pay by:

- **VISA / MASTERCARD**
  We need the card number, expiry date and the cardholder’s name and address. Shipments can only made to the card holder’s address. Credit card companies request the documentation of the cardholder’s account address.

- **Payment in advance** by direct bank transfer via our IBAN-account number as stated on the invoice or ProForma invoice (on special arrangement only).

**MINIMUM ORDER VALUE**

Please note that we are not able to fulfil any export orders of less than EURO 50,– in value.

**VISITS FROM FOREIGN CUSTOMERS**

Customers visiting us, especially from overseas, should, if possible, advise us of their requirements 10 days before their visit, to ensure that the items ordered or requested are available for investigation and collection.